

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

OVAL AND MARY ANN RITCHIE)	
)	
COMPLAINANTS)	
)	
VS.)	CASE NO.
)	92-534
CLARK RURAL ELECTRIC COOPERATIVE)	
CORPORATION)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

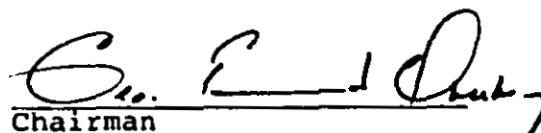
Clark Rural Electric Cooperative Corporation ("Clark RECC") is hereby notified that it has been named as defendant in a formal complaint filed on December 3, 1992, a copy of which is attached hereto.

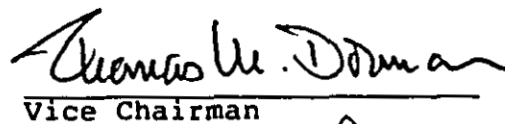
Pursuant to 807 KAR 5:001, Section 12, Clark RECC is HEREBY ORDERED to satisfy the matters complained of or to file a written answer to the complaint within 10 days from the date of service of this Order.

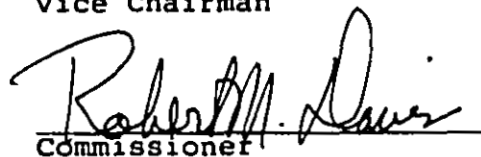
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 11th day of December, 1992.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

DEC 03 1992

PUBLIC SERVICE
COMMISSION

In the Matter of:

Oval E Mary Ann Ritchie
(Your Full Name)

COMPLAINANT

VS.

Clark Rural Electric
(Name of Utility)

DEFENDANT

92-534

C O M P L A I N T

The complaint of Oval E Mary A. Ritchie respectfully shows:
(Your Full Name)

(a) Oval E Mary A. Ritchie
(Your Full Name)

6791 Donaldson Road Mt Sterling, Ky
(Your Address) 40353

(b) Clark Rural Electric
(Name of Utility)

Winchester, Ky 40391
(Address of Utility)

(c) That: On July 22, 1992, a service man from
(Describe Here, attaching additional sheets if

Clark Rural Electric come to our home
necessary, the specific act, fully and clearly, or facts

accused someone of tampering with the
that are the reason and basis for the complaint.)

meter and removed it from the house

Continued on Next Page

Formal Complaint

Oral & Mary A. Ritchie vs Clark Rural Electric
(Your Name) (Utility Name)

Page 2

without just cause or any prior
notice. They would only agree to
turn electric back on after being off for
two whole days if I paid more deposit,
a service/reconnect fee and the utility
bill—a total of \$475.08. Upon turning it
back on the service man did not
Wherefore, complainant asks that Clark Rural Electric
(Specifically state the

refund some of the money back since
(relief desired.)
replacing the meter shows we could
not have possibly used what they were
saying, repair or replace my refrigerator

Dated at Mt Sterling, Kentucky, this 4th day
(Your City)

of November, 1992.
(Month)

cc:
File
Greg Menifee - Attorney
Fred Fern

Mary Ann Ritchie
(Your Signature)
Greg Menifee & Blidell & O'Kee
Louisville, Ky
(Name and address of attorney, if any)
1-800-322-2647

Dwale Mary A. Ritchie vs Clark Rural Electric

Connect the meter base correctly and it shorted out several of our appliances and kept throwing the breakers. He had to come out again and redo that, but it had already destroyed my refrigerator, but I didn't know it until hours later when it would never keep anything cool again. It worked perfect before the disconnect. Since Clark Rural Electric have installed a new meter we have only used approximately \$250.00 to \$300.00 worth of electricity in 4 months. Before they put a new meter we were using from 150.00 to 450.00 a month (average 300.00 at least) Clark Rural Electric sent out one of their main personall and he went over the house & wiring inside and out and found nothing that could be using as much electricity as they were charging us with.